

Staff Guide to Personal Support Services

What challenges are they facing & who can support them?

Does the student have a disability, medical condition, mental health condition or learning difference? Are they experiencing mental health difficulties?

Is the student experiencing financial difficulties, debt, employment or legal issues, bullying and harassment, or do you have questions on immigration or Visa issues?

Is the student having problems with housing / halls?

Does the student need to talk to someone about spiritual issues or faith support? (Also offers support for students of non-faiths)

Does the student require information, advice, or someone online to talk to outside of normal working hours?

Student Wellbeing Centre

Tel: 01522 886400

Email: studentwellbeing@lincoln.ac.uk

studentservices.lincoln.ac.uk/

Marina Building

Student Support Centre

Tel: 01522 837080

Email: studentsupport@lincoln.ac.uk

studentservices.lincoln.ac.uk/

Minerva Building

Accommodation Office

Tel: 01522 886300

Email: accommodation@lincoln.ac.uk

accommodation.lincoln.ac.uk

Cygnets Wharf

Student's Union Advice Centre

Tel: 01522 837000

Email: advice@lincolnsu.com

lincolnsu.com/advice

Students' Union

Multifaith Chaplaincy Service

Tel: 01522 886079

Email: chaplaincy@lincoln.ac.uk

chaplaincy.lincoln.ac.uk

Witham House

Togetherall

Sign up using your university email address



CONCERN FOR WELFARE

If during office hours, contact the Student Wellbeing Centre:

studentwellbeing@lincoln.ac.uk
01522 886400

Is the student in a crisis?

OUT OF HOURS SUPPORT

University of Lincoln Security: 01522 886062
Emergency: Call 999

Staff Guide to Academic Support Services

What challenges are they facing & who can support them?

Is the student struggling with academic reading, writing, referencing, research or maths and stats?

Does the student require impartial advice on plagiarism, extenuating circumstances, complaints, appeals and withdrawal of services?

Is the student an EU/International student who could benefit from additional English language tuition?

Do you need impartial advice on employment?

Are you struggling to access course modules on Blackboard?

Are you experiencing technical difficulties accessing or using personal devices?

University of Lincoln Library

Tel: 01522 886222

Email:
library@lincoln.ac.uk

library.lincoln.ac.uk

University Library

Student Support Centre

Tel: 01522 837080

Email:
studentsupport@lincoln.ac.uk

studentservices.lincoln.ac.uk

Minerva Building

Students' Union Advice Centre

Tel: 01522 837000

Email:
advice@lincolnsu.com

lincolnsu.com/advice

Students' Union

International College

Tel: 01522 886102

Email:
internationalcollege@lincoln.ac.uk

lincoln.ac.uk/internationalcollege

Minerva Building

Careers & Employability Service

Tel: 01522 837828

Email:
careers@lincoln.ac.uk

uolcareers.co.uk

University Library

ICT Services

Tel: 01522 886500

Email:
helpdesk@lincoln.ac.uk

support.lincoln.ac.uk

Minerva Building

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studentwellbeing@lincoln.ac.uk
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